



CECELIA F. HISSONG, M.D.

AND STAFF

WELCOME YOU TO YOUR



PATIENT-CENTERED MEDICAL HOME!



As your patient-centered medical home, we will provide health care respectful of and responsive to individual patient preferences and ensure that patient values guide all clinical decisions. We strive to promote a continuous relationship to coordinate care for both wellness and illness.

CONTACT

Phone Number
313-563-5310

Fax Number
313-563-8147

Office Hours

Monday, Tuesday, and Friday: 9AM—5PM
Wednesday: 9AM-6PM, Closed Thursday

Patients are seen by appointment.

After-Hours Urgent Consult Phone Number
313-438-2660

PATIENT GOALS

- We will ask you about your health care goals.
- We will ask you to help us plan your care and we will help you follow the plan.
- We will provide written copies of care plans for more complex illnesses.
- We will remind you when tests are due so you can receive the best quality care.
- We will explore methods with you to care for you better.

LOCATION

Address

23100 Cherry Hill, Suite #8
Dearborn, MI 48124

We are at the corner of Cherry Hill & Outer Drive and are located directly on a SMART bus line.

Parking

There is a large lot behind the complex. Overflow parking is available on Outer Drive.

PAYMENT

We participate in most insurance plans, including Medicare. Be sure to check with us to confirm that we accept your insurance before making an appointment and keep us updated with current insurance information.

Please be prepared to pay (or co-pay) for services at the time of your appointment. We accept cash, check, Visa, and MasterCard.

AS YOUR PATIENT-CENTERED MEDICAL HOME...

WE WILL

- Provide you with care that meets your needs and fits your goals and values.
- Provide you with care based on quality and safety.
- Give you the care you need, when you need it.
- Tell you about your health in a way that you can understand.
- Partner with you to care for short illnesses and/or long-term diseases.
- Provide you with a care team led by your physician who will know you and your family.
- Give up-to-date advice to improve your health and help prevent disease.
- Respect your privacy and you as an individual.
- Improve your care by using technology such as electronic medical records and electronic prescriptions.
- Have a physician on call for assistance with urgent medical decisions.

WE TRUST YOU WILL

- Take part in planning your care.
- Tell us your health needs and concerns (small or large...please remember, we can only know what you tell us).
- Learn about wellness, your health, and how to help prevent disease.
- Respect us as individuals and as partners in your care.
- Keep your scheduled appointments or notify us 24 hours in advance to make a change.
- Seek our advice before seeing a physician in another specialty so we can best coordinate your care.
- Inform us if you are given care and/or medication by other doctors.
- Know and understand your medications so that we can review and refill them at scheduled appointments.
- Have the tests performed that are needed for your care. Feel free to discuss these with us during your office visit.
- Provide us with feedback so we can improve our care for you.

PRESCRIPTIONS

We kindly request that all medication refills be addressed during office visits. For your convenience, we can send most prescriptions electronically to your pharmacy or continue to provide you with paper prescriptions.

CALL THE OFFICE FOR:

- Routine medical care
- Preventative medical care
- Care of chronic illnesses
- Minor to moderate pain
- Colds, sore throats, cough, fever, or flu
- Minor injuries and burns
- Rashes
- Diarrhea/vomiting
- Earaches
- Headaches
- Injections
- Sprains, possible fractures (closed wounds)
- Lacerations

VISIT AN EMERGENCY ROOM FOR:

- Chest pressure or pain
- Signs of a stroke such as localized numbness, weakness, or loss of vision
- Severe injuries or burns
- Severe abdominal pain
- Seizures
- Severe shortness of breath
- Severe allergic reactions
- Bleeding or vomiting that will not stop
- Major trauma
- Disabling pain
- Open wound fracture

If our office is closed and you have an urgent care need that cannot wait for our next appointment day, please call our Urgent Consult Phone Number at 313-438-2660. If you have an emergency, please visit your local ER.